



VOLUNTEER'S NEWSLETTER

SEPT 2026 – OCT 2026



Hello everyone,

I hope you're all well and have had a lovely summer.

I'd like to start by saying a **huge thank you** to all of our volunteers and trustees for your support over the last few months. As you know, Careline is currently operating with just one member of staff, and your help has been more appreciated than ever, particularly while I've recently been on annual leave.

A special thank you to our Chair, **Tricia**, and trustee **John**, for stepping in while I was away, covering the Careline phone and helping to keep everything running smoothly, and to our volunteers **Heather** and **Kathryn**, who have kindly given up their time to come into the office and help with admin.

I'd also like to say a huge thank you to **all of our wonderful volunteers** who have continued making their regular calls, stepped in to cover additional calls, checked in to make sure we're doing okay and offered to help in any way they can.

I honestly can't thank you all enough. Your kindness and support over the last few months has meant so much, and I really don't think I could have managed without you all.

We've got lots happening over the next couple of months, so I hope you enjoy our September edition!

Thanks again 😊

Best wishes

Hannah

A THANK YOU TO CAROLYN

As you all know, **Carolyn** has now left Careline after nine years with the charity. We'd love to get her something from everyone at Careline to say a **big thank you** for everything she has done over the years.

I'm going to be organising a collection for Carolyn, so if anyone would like to contribute, please just let me know and we can arrange the easiest way to do this.

There is no obligation at all, but anything contributed will go towards getting Carolyn a lovely leaving gift from us all.

FUNDING UPDATE

Since our last newsletter, we have continued to work hard on securing future funding for Careline.

We're very grateful to **Kevin Barclay**, who is supporting Careline with our fundraising and has been busy identifying and applying to a wide range of trusts and grant funders on our behalf.

We're also continuing to look at different ways of raising funds and building support for Careline within our local community.

Can you help us spread the word? If you have links with any local businesses, churches, community groups or organisations that may be interested in supporting Careline, whether through a donation, fundraising or another form of support, please do let us know.

Any support would be hugely appreciated.

FRIENDS OF CARELINE

We're really pleased to say that **Friends of Careline** is starting to take shape!

Following our last newsletter, several of our volunteers have already expressed an interest in being part of the group, which is fantastic.

Friends of Careline will help support our fundraising activities and events, come up with new ideas and build on the brilliant work already being done by our fundraising committee.

We'd really love to get as many people involved as possible! If you'd like to join Friends of Careline, or know a friend, family member or anyone else who you think might like to get involved, **please do get in touch and help us spread the word.**

We're really hoping Friends of Careline will be a huge success and become a great way for people to get involved, have some fun and help raise vital funds for Careline at the same time.

We'd love to have you involved!

VOLUNTEER UPDATE

We'd like to give a **very warm welcome to Shelley Whitworth**, who has recently joined our wonderful team of Careline volunteers.

We hope Shelley enjoys her time volunteering with us and we're delighted to have her as part of the team. **Welcome to Careline, Shelley!** 🧡

We're also really pleased to have a further two potential volunteers currently going through our recruitment process, which is fantastic news.

We're always looking to welcome new telephone befriending volunteers, so if you know someone who you think would make a great addition to our team, please do spread the word and encourage them to get in touch.

MEMBERS

Since our last newsletter, we have welcomed **3 new members** to Careline.

We have also said **goodbye to 3 members** – one due to no response despite attempts to make contact, and two who felt they no longer needed the service due to improved circumstances.

It's always lovely to hear when a member feels they are in a better place and no longer needs our support, and we wish them all the very best for the future.

CARELINE CHRISTMAS CARDS

We're really excited to let you know that **Careline Christmas cards are on their way!**

Thanks to a very kind donation from **Wendy Woodhouse, our former Chair, whose business has kindly sponsored the cost of the cards**, we're able to sell our very own Careline Christmas cards this year.

The cards have now been ordered and we're hoping to have them available from **October**.

£5 for a pack of 10 cards.

All proceeds will go directly towards supporting Careline and helping us continue the work we do.

We'll let everyone know as soon as they arrive, but if you'd already like to **put your name down for a pack (or two!)**, please let us know.

Please also feel free to mention the Christmas cards to our members during your telephone befriending calls, in case they would like to purchase a pack and support Careline too.

DATES FOR THE DIARY

CARELINE SPONSORED WALK - Friday 4th September

Registration: 9:45am | Walk starts: 10am

 Carsington Water Visitors Centre

We'd love to see as many of you there as possible! If you're planning to join us, please let me know so we have a rough idea of numbers.

CARELINE CHRISTMAS FAIR - Saturday 5th December

10am – 12pm

 St Oswald's Church Hall

We'll be looking for volunteers to help out on the day, including helping to run stalls. If you'd like to get involved, please let me know and I'll put your name down. We'd also love to hear from any local makers, artists or stallholders who may be interested in having a stall. If you know anyone who might be interested, please feel free to pass on our details.

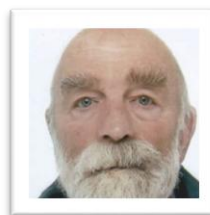
OUR BOARD OF TRUSTEES



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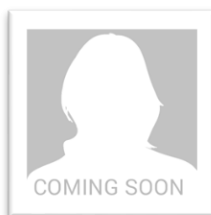
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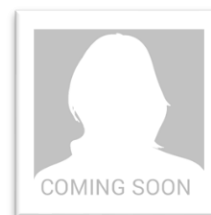
Gordon Hart
Trustee



Shona Harris
Trustee



Rosie Sumner
Trustee



If you would like to know more about our trustees, please visit our website:
<https://www.carelinecalling.co.uk/trustees>



Tel: 01335 210353 / **Email:** info@carelinecalling.org.uk

St Oswald's Hospital, Clifton Road, Ashbourne, Derbyshire, DE6 1DR

Web: www.carelinecalling.org.uk

The next rota will be for 6 weeks from MONDAY 19th OCTOBER 2026 – SUNDAY 29th NOVEMBER 2026.

Please let Hannah know your availability / unavailability by MONDAY 21st SEPT 2026 at the latest, either by email Hannah@carelinecalling.org.uk or telephone 01335 210353.

As you know, we email any gaps we have twice a week for the current and following week, so please keep an eye out for those. We are grateful for any help you can offer, even if it's with just a few calls.

Thank you so much!